AFFILIATE SERVICES AGREEMENT - APUC

This Affiliate Services Agreement (this "Agreement") is entered into as of the 18 m day of May, 2015, by and between Algonquin Power & Utilities Corp. ("APUC"), a Canadian Corporation (the "Provider Company"), which company is engaged, in part, in the rendering of services to companies in the APUC holding company system, and Liberty Utilities (Granite State Electric) Corp. ("Granite State") (the "Receiving Company"). The parties to this Agreement are otherwise collectively referred to as the "parties" or individually referred to as a "party".

WHEREAS, the organization, conduct of business and method of cost allocation of the Provider Company is designed to result in the performance of services and the provision of goods economically and efficiently for the benefit of the Receiving Company at costs which are fairly and equitably allocated.

THEREFORE, the parties further agree as follows:

Section 1 – Provision of Services

Section 1.1 *Consultants* The Provider Company has and will maintain a staff trained and experienced in the provision of services of a general and administrative nature. In addition to the services of their own staff, the Provider Company will, from time to time, arrange for services of non-affiliated experts, consultants, accountants and attorneys.

Section 1.2 Algonquin Power & Utilities Corp. APUC agrees to provide and Receiving Company agrees to accept Financing 74Services and Administrative Services. As used herein "Financing Services" means the selling of units to public investors in order to generate the funding and capital necessary for the Receiving Company to provide utility services as well as providing legal services in connection with the issuance of public debt. As used herein "Administrative Services" includes the following types of services: strategic management services, financial controls, corporate governance, and administration and management services such as consultation on management and administration of all aspects of utility business, including economic and strategic analysis.

Section 2 – Records and Charges

Section 2.1 *Records* All services rendered under this Agreement will be provided at actual cost thereof. Records will be maintained for each department and division of the Provider Company in order to accumulate all costs of doing business and to determine the cost of service. These costs will include wages and salaries of employees and related expenses such as insurance, taxes, pensions and other employee welfare expenses, and rent, light, heat, telephone, supplies, and other housekeeping costs. In addition, records will be maintained of general administrative expenses, which will include the costs of operating the Provider Company as a corporate entity.

Each party shall maintain adequate books and records with respect to the transactions subject to this Agreement to specifically identify costs subject to allocation, particularly with respect to their origin. In addition, the records must be adequately supported in a manner sufficient to justify recovery of the costs in the rates of the Receiving Company. Each party shall be responsible for maintaining internal controls to ensure the costs associated with transactions covered by the Agreement are properly and consistently allocated and billed in accordance with the terms and provisions of this Agreement.

Section 2.2 *Charges* Costs charged to the Receiving Company by the Provider Company will either be direct charges or allocated charges and be subject to the guidelines below:

- i. Tariffed rates or other pricing mechanisms established by rate setting authorities shall be used to provide all regulated services.
- ii. Services not covered by (i) shall be charged by the Provider Company to the Receiving Company at fully distributed cost.
- iii. Facilities and administrative services rendered to a rate-regulated affiliate shall be charged on the following basis:

(1) the prevailing price for which the service is provided for sale to the general public by the Provider Company (i.e., the price charged to non-affiliates if such transactions with non-affiliates constitute a substantial portion of the Provider Company's total revenues from such transactions) or, if no such prevailing price exists, (2) an amount not to exceed the fully distributed cost incurred by the Provider Company in providing such service to the Receiving Company.

Direct charges shall include direct labor, direct materials, direct purchased services associated with the related asset or services, and overhead amounts. Costs associated with direct charges shall not be included in the costs that are allocated. Allocated costs shall be charged to the Receiving Company in accordance with the following allocation factors for each service:

Type of Cost	Allocation Met	thodology	Rationale	Examples
Legal Costs	Net Plant 33	3.3%	This function is driven	Employee labor and
	Number of Empl	loyees	by factors which include	related administration
	33.3%		Net Plant, as typically the	and programs; third
	O&M 33	3.3%	higher the value of plant,	party legal
			the more legal work it	
			attracts; similarly, a	
			greater number of	
			employees are typically	
			more indicative of larger	
			facilities that require	
			greater levels of	
			attention; and O&M	
			costs tend to be a third	

			factor indicative of size	
			and legal complexity.	
Tax Services	Revenue	33.3%	This function is driven	Employee labor and
	O&M	33.3%	by a variety of factors	related administration
	Net Plant	33.3%	that influence the size	and programs,
			and relative tax	including Third party
			complexity, including	tax advice and
			Revenues, O&M and Net	services
			Plant. Tax activity can be	
			driven by each of these	
			factors.	
Audit	Revenue	33.3%	This function is driven	Employee labor and
nuan	O&M	33.3%	by a variety of factors	related administration
	Net Plant	33.3%	that influence the size	and programs,
	Net I fait	55.570	and complexity of Audit,	including t Third
			including Revenues,	party accounting and
			O&M and Net Plant.	audit services
			Audit activity can be	audit services
			-	
			driven by each of these factors.	
Investor Relations	Deresare	33.3%	This function is driven	Engelsees Johan and
investor Relations	Revenue O&M	33.3%		Employee labor and related administration
			by factors which reflect	
	Net Plant	33.3%	the relative size and	and programs,
			scope of each affiliate -	including third party
			Revenues, Net Plant and	Investor day
			O&M costs.	communications and
D		22.234		materials
Director Fees and	Revenue	33.3%	This function is driven	Board of Director
Insurance	O&M	33.3%	by factors which reflect	fees, insurance and
	Net Plant	33.3%	the relative size and	administration
			scope of each affiliate -	
			Revenues, Net Plant and	
<u>.</u>	D	22.2%	O&M costs.	
Licenses, Fees and	Revenue	33.3%	This function is driven	Third party costs
Permits	O&M	33.3%	by factors which reflect	
	Net Plant	33.3%	the relative size and	
			scope of each affiliate -	
			Revenues, Net Plant and	
			O&M costs.	
Escrow and Transfer	Revenue	33.3%	This function is driven	Third party costs
Agent Fees	O&M	33.3%	by factors which reflect	
	Net Plant	33.3%	the relative size and	
			scope of each affiliate -	
			Revenues, Net Plant and	
			O&M costs.	
Other Professional	Revenue	33.3%	This function is driven	Third party costs
Services	O&M	33.3%	by factors which reflect	
	Net Plant	33.3%	the relative size and	
			scope of each affiliate -	
			Revenues, Net Plant and	
			O&M costs.	
Office Administration	Oakville Emp	oloyees 50%	This function is driven	Office space and
	Square Foota		by factors which are	utility costs.
		-		
			indicative of number of	Employee labor and

	footage utilized by these	
	employees.	

Joint and common costs not associated with the provision of services listed above, should be charged based on a three-factor allocation methodology:

Factor Weight

Net Plant	33.3%
Revenues	33.3%
Operating Expenses	33.3%

See Attachment A.

Section 3 - Term

Section 3.1 *Term* The effective date of this Agreement shall be the date noted above and shall continue unless terminated by either the Receiving Company or the Provider Company giving thirty days' written notice to the other of such termination at the end of any month. Any such termination shall not affect the terminating party's accrued rights and obligations under this Agreement arising prior to the effective date of termination. This Agreement shall not be amended except by a written instrument signed by an authorized representative of each of the parties hereto.

Section 4 – Confidential Information

Section 4.1 *Confidential Information* Each party shall treat in confidence all information that it shall have obtained regarding the other parties and their respective businesses during the course of the performance of this Agreement. Such information shall not be communicated to any person other than the parties to this Agreement, except to the extent disclosure of such information is required by a governmental authority. If a party is required to disclose confidential information to a governmental authority, such party shall take reasonable steps to make such disclosure confidential under the rules of such governmental authority. Information provided hereunder shall remain the sole property of the party providing such information. The obligation of a party to treat such information in confidence shall not apply to any information which (i) is or becomes available to such party from a source other than the party providing such information, or (ii) is or becomes available to the public other than as a result of disclosure by such party or its agents.

Section 5 – Miscellaneous

Section 5.1 *Rider* Any state specific terms and/or conditions and/or services are specified in Schedule I to this Agreement.

Section 5.2 *Compliance with Governing Law* This Agreement will be subject to termination or modification at any time to the extent its performance may conflict with

any federal or state law or any rule, regulation or order of a federal or state regulatory body having jurisdiction. This Agreement shall be subject to approval of any federal or state regulatory body whose approval is a legal prerequisite to its execution and performance. Cost allocations and the methods of allocation provided herein may also be subject to the jurisdiction of the Federal Energy Regulatory Commission ("FERC") under Section 1275 of the Energy Policy Act of 2005 and the rules promulgated thereunder and, to the extent applicable, FERC determinations regarding the allocation of costs shall be dispositive. Any number of counterparts of this Agreement may be executed, and each shall have the same force and effect as an original instrument, as if all parties to all counterparts had signed the same instrument.

Section 5.3 *Limitation of Liability* Each party acknowledges and agrees that any services provided by the Provider Company hereunder are so provided WITHOUT ANY WARRANTY (WHETHER EXPRESS, IMPLIED OR STATUTORY AND NOTWITHSTANGING ANY ORAL OR WRITTEN STATEMENT BY A PARTY'S EMPLOYEES, REPRESENTATIVES OR AGENTS TO THE CONTRARY) WHATSOEVER. ALL SUCH WARRANTIES INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED AND EXCLUDED.

Section 5.4 *Exclusive Benefit* This Agreement is intended for the exclusive benefit of the parties hereto and is not intended and shall not be deemed or construed, to create any rights in, or responsibilities to, third parties.

Section 5.5 *Assignment* This Agreement may not be assigned by any party without the prior written consent of all parties.

Section 5.6 *Severability* Wherever possible, each provision hereof shall be interpreted in such manner as to be effective and valid under applicable law, but in case any one or more of the provisions contained herein shall, for any reason, be held to be invalid, illegal or unenforceable in any respect, such provision shall be ineffective to the extent, but only to the extent, of such invalidity, illegality or enforceable provision or provisions or any other provisions hereof, unless such a construction would be unreasonable.

Section 5.7 *Waiver* Failure by any party to insist upon strict performance of any term or condition herein shall not be deemed a waiver of any rights or remedies that such party may have against any other party nor in any way affect the validity of this Agreement or any part hereof or the right of such party thereafter to enforce each and every such provision. No waiver of any breach of this Agreement shall be held to constitute a waiver of any other subsequent breach.

Section 5.8 *Entirety* This Agreement including Schedule I attached hereto constitute the entire Agreement between the parties pertaining to the subject matter hereof and supersedes all prior Agreements, understandings, negotiations and discussions, whether oral or written between the parties with respect to the subject matter hereof. In the event of a conflict or inconsistency between the terms of this Agreement

and Schedule I, Schedule I shall prevail.

IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed as of the date first above mentioned.

	1
ALC	GONQUIN POWER AND UTILITIES CORP.
-	4 million
By:	
	Name: Ian Robertson
	Title: Chief Executive Officer
By:_	Histouh!
	Name: David Bronicheski
	Title: Chief Financial Officer

LIBERTY UTILITIES (GRANITE STATE ELECTRIC) CORP.

By: ______ Name: Daniel G. Saad Title: President

By: _______Name: Kevin McCarthy Title: Treasurer

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IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed as of the date first above mentioned.

ALOGONQUIN POWER AND UTILITIES CORP.

By: ____

Name: Ian Robertson Title: Chief Executive Officer

By:

By:

Name: David Bronicheski Title: Chief Financial Officer

LIBERTY UTILITIES (GRANITE STATE FLECTRIC) CORP.

Name: Daniel G. Saad Title: President

By:

Name: Kevin McCarthy Title: Treasurer

AFFILIATE SERVICES AGREEMENT - LUC

This Affiliate Services Agreement (this "Agreement") is entered into as of the $\$ day of May, 2015, by and between Liberty Utilities (Canada) Corp. ("LUC"), a Canadian Corporation (the "Provider Company"), which is engaged, in part, in the rendering of services to companies in the APUC holding company system, and Liberty Utilities Granite State Electric) Corp. (the "Receiving Company"). The parties to this Agreement are otherwise collectively referred to as the "parties" or individually referred to as a "party".

WHEREAS, the organization, conduct of business and method of cost allocation of the Provider Company is designed to result in the performance of services and the provision of goods economically and efficiently for the benefit of the Receiving Company at costs which are fairly and equitably allocated.

THEREFORE, the parties further agree as follows:

Section 1 – Provision of Services

Section 1.1 *Consultants* The Provider Company has and will maintain a staff trained and experienced in the provision of services of a general and administrative nature. In addition to the services of their own staff, the Provider Company will, from time to time, arrange for services of non-affiliated experts, consultants, accountants and attorneys.

Liberty Utilities (Canada) Corp. LUC agrees provide and Section 1.2 to Receiving Company agrees to accept the following types of services upon the terms and conditions set forth herein: accounting, administration, corporate finance/treasury, internal audit, human resources, information technology, rates and regulatory affairs, environment, health and safety, and security, customer service, procurement, risk management, legal, training, communications, and utility planning. The following are examples of those services: (i) budgeting, forecasting, and financial reporting services including preparation of reports and preservation of records, cash management (including electronic fund transfers, cash receipts processing, managing short-term borrowings and investments with third parties); (ii) development of customer service policies and procedures; (iii) development of human resource policies and procedures; (iv) selection of information systems and equipment for accounting, engineering, administration, customer service, emergency restoration and other functions and implementation thereof; (y) development, placement and administration of insurance coverages and employee benefit programs, including group insurance and retirement annuities, property inspections and valuations for insurance; (vi) purchasing services including preparation and analysis of product specifications, requests for proposals and similar solicitations; and vendor and vendor-product evaluations; (vii) energy procurement oversight and load forecasting; (viii) development of regulatory strategy; (ix) ensuring compliance with Sarbanes Oxley and other financial reporting requirements; (x) evaluating risk exposure and tolerance and ensuring practices do not exceed risk tolerance limits; (xi) legal advice

on the myriad of legal issues that arise on a day to day basis; (xii) developing and implementing various training programs; and (xiii) developing external communications and implementing internal employee satisfaction programs.

Section 2 – Records and Charges

Section 2.1 *Records* All services rendered under this Agreement will be provided at actual cost thereof. Records will be maintained for each department and division of the Provider Company in order to accumulate all costs of doing business and to determine the cost of service. These costs will include wages and salaries of employees and related expenses such as insurance, taxes, pensions and other employee welfare expenses, and rent, light, heat, telephone, supplies, and other housekeeping costs. In addition, records will be maintained of general administrative expenses, which will include the costs of operating the Provider Company as a corporate entity.

The Provider Company shall maintain adequate books and records with respect to the transactions subject to this Agreement to specifically identify costs subject to allocation, particularly with respect to their origin. In addition, the records must be adequately supported in a manner sufficient to justify recovery of the costs in the rates of the Receiving Company. The Provider Company shall be responsible for maintaining internal controls to ensure the costs associated with transactions covered by the Agreement are properly and consistently allocated and billed in accordance with the terms and provisions of this Agreement. The Receiving Company shall maintain its books and records so that the amounts billed by the Provider Company can be readily determined.

Section 2.2 *Charges* Costs charged to the Receiving Company by the Provider Company will either be direct charges or allocated charges and be subject to the guidelines below:

- i. Tariffed rates or other pricing mechanisms established by rate setting authorities shall be used to provide all regulated services.
- ii. Services not covered by (i) shall be charged by the Provider Company to the Receiving Company at fully distributed cost.
- iii. Facilities and administrative services rendered to a rate-regulated affiliate shall be charged on the following basis:

(1) the prevailing price for which the service is provided for sale to the general public by the Provider Company (i.e., the price charged to non-affiliates if such transactions with non-affiliates constitute a substantial portion of the Provider Company's total revenues from such transactions) or, if no such prevailing price exists, (2) an amount not to exceed the fully distributed cost incurred by the Provider Company in providing such service to the Receiving Company.

Direct charges shall include direct labor, direct materials, direct purchased

services associated with the related asset or services, and overhead amounts. Costs associated with direct charges shall not be included in the costs that are allocated. Allocated costs shall be charged to the Receiving Company in accordance with the following four-factor allocation methodology for each service:

Factor	Weight
Net Plant	25%
Customer Count	25%
Non-Labor Expenses	25%
Labor	25%

When LUC provides services that benefit the entire company, *i.e.*, Algonquin Power Co, and LUC's regulated utilities, these costs are allocated using the following methodologies, which are designed to closely align the costs with the driver of the activity.

Type of Cost	Allocation Methodology	Rationale	Examples
Risk Management	Net Plant 33.3%	This function is driven by	Software platform,
	Revenue 33.3%	factors which reflect the	fees and
	O&M 33.3%	relative size and complexity of Risk	administration
		Management - Revenues,	
		Net Plant and O&M	
		costs.	
Information	Number of Employees	IT function is driven by	Enterprise wide
Technology	90%	factors which include	support, architecture,
	O&M 10%	number of employees and	etc. Third party fees
		O&M. The larger the	
		number of employees, the	
		more support, software and IT infrastructure is	
		required.	
Human Resources	Number of Employees	HR function is driven by	HR policies, payroll
110110111105001005	100%	number of employees. A	processing, benefits,
		greater number of	employee surveys
		employees requires	
		additional HR support	
Training	Number of Employees	Training is directly	Courses, lectures, in
	100%	proportional to the	house training
		number of employees per	sessions by third
Facilities and Building	Square Footage 100%	function Office space occupied	party providers Corporate office
Rent	Square 1001age 100%	accurately reflects space	building
Rent		requirements of each	ounding
		subsidiary	
Financial Reporting and	Revenue 33.3%	This function is driven by	Employee labor and
Administration	O&M 33.3%	factors which reflect the	related
	Net Plant 33.3%	relative size and	administration and
		complexity of Financial	third party fees
		Reporting and Admin	
		Revenues, Net Plant and	

		O&M costs.	
Environment, Health,	Number of Employees	EHSS training, etc. is	Enterprise wide
Safety and Security	100%	directly proportional to	programs, employee
		the number of employees	labor and related
		per function	administration
Legal Costs	Net Plant 33.3%	This function is driven by	Employee labor and
	Number of Employees	factors which include Net	related
	33.3%	Plant, as typically the	administration and
	O&M 33.3%	higher the value of plant,	programs, including
		the more legal work it	third party legal
		attracts; similarly, a	
		greater number of	
		employees are typically	
		more indicative of larger	
		facilities that require	
		greater levels of attention; and O&M costs tend to	
		be a third factor	
		indicative of size and	
		legal complexity.	
Treasury	Capital Expenditures 25%	Treasury activity is	Third party
Treasury	O&M 50%	typically guided by the	financing, employee
	Net Plant 25%	amount of necessary	labor and related
	1.001 Funt 2070	capex/plant for each	administration and
		utility, and operating	programs
		costs/cashflow	1.0.
Internal Audit	Net Plant 25%	This function is driven by	Third party fees,
	O&M 75%	factors which reflect the	employee labor and
		relative size and	related
		complexity of Internal	administration and
		audit activity. Larger	programs
		Plant and operating costs	
		drive of a given facility	
		drive more activity from	
		IA.	
Procurement	O&M 50%	Procurement function is	Enterprise wide
	Capital Expenditures 50%	based on typical	support and related
		proportion of	administration
<u>C</u>	N	expenditures	Enternal de la 1
Communications	Number of Employees	Communications cost is	Enterprise wide
	100%	directly proportional to	support and related administration
		the number of employees	auministration

See Attachment A.

Section 3 - Term

Section 3.1 *Term* The effective date of this Agreement shall be the date noted above and shall continue unless terminated by either the Receiving Company or the Provider Company giving thirty days' written notice to the other of such termination at the end of any month. Any such termination shall not affect the terminating party's accrued rights and obligations under this Agreement arising prior to the effective date of termination.

This Agreement shall not be amended except by a written instrument signed by an authorized representative of each of the parties hereto.

Section 4 – Confidential Information

Section 4.1 *Confidential Information* Each party shall treat in confidence all information that it shall have obtained regarding the other parties and their respective businesses during the course of the performance of this Agreement. Such information shall not be communicated to any person other than the parties to this Agreement, except to the extent disclosure of such information is required by a governmental authority. If a party is required to disclose confidential information to a governmental authority, such party shall take reasonable steps to make such disclosure confidential under the rules of such governmental authority. Information provided hereunder shall remain the sole property of the party providing such information. The obligation of a party to treat such information in confidence shall not apply to any information which (i) is or becomes available to such party from a source other than the party providing such information, or (ii) is or becomes available to the public other than as a result of disclosure by such party or its agents.

Section 5 – Miscellaneous

Section 5.1 *Rider* Any state specific terms and/or conditions and/or services are specified in Schedule I to this Agreement.

Section 5.2 *Compliance with Governing Law* This Agreement will be subject to termination or modification at any time to the extent its performance may conflict with any federal or state law or any rule, regulation or order of a federal or state regulatory body having jurisdiction. This Agreement shall be subject to approval of any federal or state regulatory body whose approval is a legal prerequisite to its execution and performance. Cost allocations and the methods of allocation provided herein may also be subject to the jurisdiction of the Federal Energy Regulatory Commission ("FERC") under Section 1275 of the Energy Policy Act of 2005 and the rules promulgated thereunder and, to the extent applicable, FERC determinations regarding the allocation of costs shall be dispositive. Any number of counterparts of this Agreement may be executed, and each shall have the same force and effect as an original instrument, as if all parties to all counterparts had signed the same instrument.

Section 5.3 *Limitation of Liability* Each party acknowledges and agrees that any services provided by the Provider Company hereunder are so provided WITHOUT ANY WARRANTY (WHETHER EXPRESS, IMPLIED OR STATUTORY AND NOTWITHSTANGING ANY ORAL OR WRITTEN STATEMENT BY A PARTY'S EMPLOYEES, REPRESENTATIVES OR AGENTS TO THE CONTRARY) WHATSOEVER. ALL SUCH WARRANTIES INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED AND EXCLUDED.

Section 5.4 *Exclusive Benefit* This Agreement is intended for the exclusive

benefit of the parties hereto and is not intended and shall not be deemed or construed, to create any rights in, or responsibilities to, third parties.

Section 5.5 *Assignment* This Agreement may not be assigned by any party without the prior written consent of all parties.

Section 5.6 *Severability* Wherever possible, each provision hereof shall be interpreted in such manner as to be effective and valid under applicable law, but in case any one or more of the provisions contained herein shall, for any reason, be held to be invalid, illegal or unenforceable in any respect, such provision shall be ineffective to the extent, but only to the extent, of such invalidity, illegality or enforceable provision or provisions or any other provisions hereof, unless such a construction would be unreasonable.

Section 5.7 *Waiver* Failure by any party to insist upon strict performance of any term or condition herein shall not be deemed a waiver of any rights or remedies that such party may have against any other party nor in any way affect the validity of this Agreement or any part hereof or the right of such party thereafter to enforce each and every such provision. No waiver of any breach of this Agreement shall be held to constitute a waiver of any other subsequent breach.

Section 5.8 *Entirety* This Agreement including Schedule I attached hereto constitute the entire Agreement between the parties pertaining to the subject matter hereof and supersedes all prior Agreements, understandings, negotiations and discussions, whether oral or written between the parties with respect to the subject matter hereof. In the event of a conflict or inconsistency between the terms of this Agreement and Schedule I, Schedule I shall prevail.

IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed as of the date first above mentioned.

LIBERTY UTILITIES (CANADA) CORP. By: Name: David Pasieka Title: Presider By: Name: David Bronicheski Title: Authorized Signing Officer

LIBERTY UTHLITIES (GRANITE STATE ELECTRIC) CORP.

٦ · By: _ Name: Daniel G. Saad

Title: President

Ву: _ nca

Name: Kevin McCarthy Title: Treasurer

AFFILIATE SERVICES AGREEMENT - Liberty Utilities Co.

This Affiliate Services Agreement (this "Agreement") is entered into as of the 18th day of May, 2015, by and between Liberty Utilities Co., a Delaware corporation (the "Provider Company"), which company is engaged, in part, in the rendering of services to companies in the APUC holding company system, and Liberty Utilities (Granite State Electric) Corp. (the "Receiving Company"). The parties to this Agreement are otherwise collectively referred to as the "parties" or individually referred to as a "party".

WHEREAS, the organization, conduct of business and method of cost allocation of the Provider Company is designed to result in the performance of services and the provision of goods economically and efficiently for the benefit of the Receiving Company at costs which are fairly and equitably allocated.

THEREFORE, the parties further agree as follows:

Section 1 – Provision of Services

Section 1.1 *Consultants* The Provider Company has and will maintain a staff trained and experienced in the provision of services of a general and administrative nature. In addition to the services of their own staff, the Provider Company will, from time to time, arrange for services of non-affiliated experts, consultants, accountants and attorneys.

Section 1.2 *Liberty Utilities Co.* Liberty Utilities Co. agrees to provide and Receiving Company agrees to accept financing including guarantees, short-term loans, and long-term capital debt financing on terms and conditions that the parties memorialize in a written agreement or agreements, which are separately subject to any federal or state law or any rule, regulation or order of a federal or state regulatory body having jurisdiction, including the approval of any federal or state regulatory body that is a legal prerequisite to the execution and performance of the agreement(s).

Section 2 – Records and Charges

Section 2.1 *Records* All services rendered under this Agreement will be provided at actual cost thereof. Records will be maintained for each department and division of the Provider Company in order to accumulate all costs of doing business and to determine the cost of service. These costs will include wages and salaries of employees and related expenses such as insurance, taxes, pensions and other employee welfare expenses, and rent, light, heat, telephone, supplies, and other housekeeping costs. In addition, records will be maintained of general administrative expenses, which will include the costs of operating the Provider Company as a corporate entity.

The Provider Company shall maintain adequate books and records with respect to the transactions subject to this Agreement to specifically identify costs subject to allocation, particularly with respect to their origin. In addition, the records must be adequately supported in a manner sufficient to justify recovery of the costs in the rates of the Receiving Company. The Provider Company shall be responsible for maintaining internal controls to ensure the costs associated with transactions covered by the Agreement are properly and consistently allocated and billed in accordance with the terms and provisions of this Agreement. The Receiving Company shall maintain its books and records so that the amounts billed by the Provider Company can be readily determined.

Section 2.2 *Charges* Financing charges are charged based on the stand-alone credit agreements/promissory notes, which have been separately approved.

Section 3 - Term

Section 3.1 *Term* The effective date of this Agreement shall be the date noted above and shall continue unless terminated by either the Receiving Company or the Provider Company giving thirty days' written notice to the other of such termination at the end of any month. Any such termination shall not affect the terminating party's accrued rights and obligations under this Agreement arising prior to the effective date of termination. This Agreement shall not be amended except by a written instrument signed by an authorized representative of each of the parties hereto.

Section 4 – Confidential Information

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Section 5 – Miscellaneous

Section 5.1 *Rider* Any state specific terms and/or conditions and/or services are specified in Schedule I to this Agreement.

Section 5.2 *Compliance with Governing Law* This Agreement will be subject to termination or modification at any time to the extent its performance may conflict with any federal or state law or any rule, regulation or order of a federal or state regulatory

body having jurisdiction. This Agreement shall be subject to approval of any federal or state regulatory body whose approval is a legal prerequisite to its execution and performance. Cost allocations and the methods of allocation provided herein may also be subject to the jurisdiction of the Federal Energy Regulatory Commission ("FERC") under Section 1275 of the Energy Policy Act of 2005 and the rules promulgated thereunder and, to the extent applicable, FERC determinations regarding the allocation of costs shall be dispositive. Any number of counterparts of this Agreement may be executed, and each shall have the same force and effect as an original instrument, as if all parties to all counterparts had signed the same instrument.

Section 5.3 *Limitation of Liability* Each party acknowledges and agrees that any services provided by the Provider Company hereunder are so provided WITHOUT ANY WARRANTY (WHETHER EXPRESS, IMPLIED OR STATUTORY AND NOTWITHSTANGING ANY ORAL OR WRITTEN STATEMENT BY A PARTY'S EMPLOYEES, REPRESENTATIVES OR AGENTS TO THE CONTRARY) WHATSOEVER. ALL SUCH WARRANTIES INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED AND EXCLUDED.

Section 5.4 *Exclusive Benefit* This Agreement is intended for the exclusive benefit of the parties hereto and is not intended and shall not be deemed or construed, to create any rights in, or responsibilities to, third parties.

Section 5.5 *Assignment* This Agreement may not be assigned by any party without the prior written consent of all parties.

Section 5.6 *Severability* Wherever possible, each provision hereof shall be interpreted in such manner as to be effective and valid under applicable law, but in case any one or more of the provisions contained herein shall, for any reason, be held to be invalid, illegal or unenforceable in any respect, such provision shall be ineffective to the extent, but only to the extent, of such invalidity, illegality or enforceable provision or provisions or any other provisions hereof, unless such a construction would be unreasonable.

Section 5.7 *Waiver* Failure by any party to insist upon strict performance of any term or condition herein shall not be deemed a waiver of any rights or remedies that such party may have against any other party nor in any way affect the validity of this Agreement or any part hereof or the right of such party thereafter to enforce each and every such provision. No waiver of any breach of this Agreement shall be held to constitute a waiver of any other subsequent breach.

Section 5.8 *Entirety* This Agreement including Schedule I attached hereto constitute the entire Agreement between the parties pertaining to the subject matter hereof and supersedes all prior Agreements, understandings, negotiations and discussions, whether oral or written between the parties with respect to the subject matter hereof. In the event of a conflict or inconsistency between the terms of this Agreement and Schedule I, Schedule I shall prevail.

IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed as of the date first above mentioned.

LIBERTY UTILITIES CO.

By: Mame: Greg Sorensen

Title: President

By: ______ Name: Richard Leehr Title: Secretary/Treasurer

LIBERTY UTILITIES (GRANITE STATE ELECTRIC) CORP.

By: _____

Name: Daniel G. Saad Title: President

By: ____

Name: Kevin McCarthy Title: Treasurer

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Name: Daniel G. Saad Title: President

1a m. Gu By: Name: Kevin McCarthy

Title: Treasurer

AFFILIATE SERVICES AGREEMENT – Liberty Utilities Service Corp.

This Affiliate Services Agreement (this "Agreement") is entered into as of the <u>Normal day</u> of May, 2015, by and between Liberty Utilities Service Corp., a Delaware corporation (the "Provider Company"), which company is engaged, in part, in the rendering of services to companies in the Algonquin Power & Utilities Corp. ("APUC") holding company system, and Liberty Utilities (Granite State Electric) Corp. (the "Receiving Company"). The parties to this Agreement are otherwise collectively referred to as the "parties" or individually referred to as a "party".

WHEREAS, the organization, conduct of business and method of cost allocation of the Provider Company is designed to result in the performance of services and the provision of goods economically and efficiently for the benefit of the Receiving Company at costs which are fairly and equitably allocated.

THEREFORE, the parties further agree as follows:

Section 1 – Provision of Services

Section 1.1 *Consultants* The Provider Company has and will maintain a staff trained and experienced in the provision of services of a general and administrative nature. In addition to the services of their own staff, the Provider Company will, from time to time, arrange for services of non-affiliated experts, consultants, accountants and attorneys.

Section 1.2 Liberty Utilities Service Corp. Liberty Utilities Service Corp. agrees to provide and Receiving Company agrees to accept the following types of services upon the terms and conditions set forth herein: accounting, human resources, information technology, rates and regulatory affairs, environment, health and safety, and security, customer service, legal, engineering and operations, procurement, gas procurement, gas control, and utility planning. The following are examples of those services: (i) plant accounting, accounts payable processing, general ledger accounting, monthly financial statement compilation, budgeting/forecasting, and financial regulatory reporting; (ii) employee relations, benefits administration, recruitment, collective agreement interpretation and negotiations, compensation management and Liberty policy and procedure communication and training; (iii) computer, handheld device, networking and connectivity support; (iv) perform regulatory and governmental outreach, rates filings, regulatory filings, provide regulatory leadership and advice to key stakeholders to ensure regulatory compliance; (v) ensure employees have received and have knowledge of the proper EHSS programs and procedures and are properly trained in order to safely comply with these programs, manage and maintain both internal and external reporting mechanisms as required by federal, state and local regulations, as well as company policies and procedures, and monitor environmental performance of utility operations; (vi) operating the walk-in centers as well as responding to customer phone call, process payments, customer billing, marketing, and customer communications; (vii) legal advice and review covering all aspects of utility operations; (viii) maintenance work planning, responding to leaks, metering reading, pipeline replacement, service commencement and

disconnection, oversight of capital projects and vendor management; (ix) all noncommodity procurement, *e.g.*, line locating services, janitorial services, office supplies; (x) load forecasting, hedging, gas commodity contracting, gas scheduling; and (xi) growth management. The intent of this Agreement is to allow Provider Company to provide any and all services necessary for Receiving Company to operate the utility and provide utility service in accordance with all statutes, regulations, rules, ordinances, codes, and similar acts or promulgations of any Governmental Body ("Laws").

Section 2 – Records and Charges

Section 2.1 *Records* All services rendered under this Agreement will be provided at actual cost thereof. Records will be maintained for each department and division of the Provider Company in order to accumulate all costs of doing business and to determine the cost of service. In addition, records will be maintained of general administrative expenses, which will include the costs of operating the Provider Company as a corporate entity.

Hourly rates for employees shall be fully loaded, *i.e.*, will include wages/salaries of employees and related expenses such as insurance, taxes, pensions and other employee welfare expenses. Employee costs not included within the fully loaded hourly rate, *e.g.*, a worker's compensation claim, shall be charged to the utility that the employee is dedicated to or if such employee is shared among all utilities shall be allocated under the HR driver set forth below in Section 2.2.

The Provider Company shall maintain adequate books and records with respect to the transactions subject to this Agreement to specifically identify costs subject to allocation, particularly with respect to their origin. In addition, the records must be adequately supported in a manner sufficient to justify recovery of the costs in the rates of the Receiving Company. The Provider Company shall be responsible for maintaining internal controls to ensure the costs associated with transactions covered by the Agreement are properly and consistently allocated and billed in accordance with the terms and provisions of this Agreement. The Receiving Company shall maintain its books and records so that the amounts billed by the Provider Company can be readily determined.

Section 2.2 *Charges* Costs charged to the Receiving Company by the Provider Company will either be direct charges or allocated charges and be subject to the guidelines below:

- i. Tariffed rates or other pricing mechanisms established by rate setting authorities shall be used to provide all regulated services.
- ii. Services not covered by (i) shall be charged by the Provider Company to the Receiving Company at fully distributed cost.
- iii. Facilities and administrative services rendered to a rate-regulated affiliate shall be charged on the following basis:

(1) the prevailing price for which the service is provided for sale to the general public by the Provider Company (i.e., the price charged to non-affiliates if such transactions with non-affiliates constitute a substantial portion of the Provider Company's total revenues from such transactions) or, if no such prevailing price exists, (2) an amount not to exceed the fully distributed cost incurred by the Provider Company in providing such service to the Receiving Company.

Direct charges shall include direct labor, direct materials, direct purchased services associated with the related asset or services, and overhead amounts. Costs associated with direct charges shall not be included in the costs that are allocated. Allocated costs shall be charged to the Receiving Company in accordance with the following allocation factors for each service:

Service	Allocation Methodology	Rationale	Examples
Customer Care and	Customer count 100%	Customer count	Customer Care and
Billing		accurately reflects the	Billing employees
		resource requirements of	and related
		the Customer Care and	administrations
		Billing group	
IT/Tech Support	Number of Employees	Technical support	Tech support staff,
	100%	requirements are related	associated
		to the number of	administration, and
		employees	required software,
			hardware, etc.
Human Resources	Number of Employees	HR function is driven by	HR policies, payroll
	100%	number of employees. A	processing, benefits,
		greater number of	employee surveys
		employees requires	
		additional HR support	
Gas Control	Net Plant 100%	The greater the plant, the	Gas Control labor,
		more control required	administration, and
			associated programs
Legal	Net Plant 33.3%	Allocated based on the	Employee labor and
	Number of Employees	relative size of affiliate	related administration
	33.3%	and employee count.	and programs,
	O&M 33.3%		including third party
			legal
Regulatory	Net Plant 33.3%	Allocated based on the	Utility-wide studies
	Number of Employees	relative size of affiliate	or third party costs
	33.3%	and employee count.	beneficial to all
	O&M 33.3%		utilities
Environment, Health,	Number of Employees	EHSS training, etc. is	Utility-wide
Safety and Security	100%	directly proportional to	programs, employee
		the number of employees	labor and related
			administration
Procurement	O&M 50%	Based on typical	Utility-wide support
	Capital Expenditures 50%	proportion of	and related
		expenditures	administration

Joint and common costs not associated with the provision of services listed above, should be charged based on a four-factor allocation methodology:

Factor	Weight
Net Plant Customer Count Non-Labor Expenses Labor	25% 25% 25% 25%

See Attachment A.

Section 3 - Term

Section 3.1 *Term* The effective date of this Agreement shall be the date noted above and shall continue unless terminated by either the Receiving Company or the Provider Company giving thirty days' written notice to the other of such termination at the end of any month. Any such termination shall not affect the terminating party's accrued rights and obligations under this Agreement arising prior to the effective date of termination. This Agreement shall not be amended except by a written instrument signed by an authorized representative of each of the parties hereto.

Section 4 – Confidential Information

Section 4.1 *Confidential Information* Each party shall treat in confidence all information that it shall have obtained regarding the other parties and their respective businesses during the course of the performance of this Agreement. Such information shall not be communicated to any person other than the parties to this Agreement, except to the extent disclosure of such information is required by a governmental authority. If a party is required to disclose confidential information to a governmental authority, such party shall take reasonable steps to make such disclosure confidential under the rules of such governmental authority. Information provided hereunder shall remain the sole property of the party providing such information. The obligation of a party to treat such information in confidence shall not apply to any information which (i) is or becomes available to such party from a source other than the party providing such information, or (ii) is or becomes available to the public other than as a result of disclosure by such party or its agents.

Section 5 – Miscellaneous

Section 5.1 *Rider* Any state specific terms and/or conditions and/or services are specified in Schedule I to this Agreement.

Section 5.2 *Compliance with Governing Law* This Agreement will be subject to termination or modification at any time to the extent its performance may conflict with any federal or state law or any rule, regulation or order of a federal or state regulatory body having jurisdiction. This Agreement shall be subject to approval of any federal or state regulatory body whose approval is a legal prerequisite to its execution and

performance. Cost allocations and the methods of allocation provided herein may also be subject to the jurisdiction of the Federal Energy Regulatory Commission ("FERC") under Section 1275 of the Energy Policy Act of 2005 and the rules promulgated thereunder and, to the extent applicable, FERC determinations regarding the allocation of costs shall be dispositive. Any number of counterparts of this Agreement may be executed, and each shall have the same force and effect as an original instrument, as if all parties to all counterparts had signed the same instrument.

Section 5.3 *Limitation of Liability* Each party acknowledges and agrees that any services provided by the Provider Company hereunder are so provided WITHOUT ANY WARRANTY (WHETHER EXPRESS, IMPLIED OR STATUTORY AND NOTWITHSTANGING ANY ORAL OR WRITTEN STATEMENT BY A PARTY'S EMPLOYEES, REPRESENTATIVES OR AGENTS TO THE CONTRARY) WHATSOEVER. ALL SUCH WARRANTIES INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED AND EXCLUDED.

Section 5.4 *Exclusive Benefit* This Agreement is intended for the exclusive benefit of the parties hereto and is not intended and shall not be deemed or construed, to create any rights in, or responsibilities to, third parties.

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Section 5.6 *Severability* Wherever possible, each provision hereof shall be interpreted in such manner as to be effective and valid under applicable law, but in case any one or more of the provisions contained herein shall, for any reason, be held to be invalid, illegal or unenforceable in any respect, such provision shall be ineffective to the extent, but only to the extent, of such invalidity, illegality or enforceable provision or provisions or any other provisions hereof, unless such a construction would be unreasonable.

Section 5.7 *Waiver* Failure by any party to insist upon strict performance of any term or condition herein shall not be deemed a waiver of any rights or remedies that such party may have against any other party nor in any way affect the validity of this Agreement or any part hereof or the right of such party thereafter to enforce each and every such provision. No waiver of any breach of this Agreement shall be held to constitute a waiver of any other subsequent breach.

Section 5.8 *Supremacy* In the event of a conflict or inconsistency between the terms of this Agreement and Schedule I, Schedule I shall prevail.

IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed as of the date first above mentioned.

LIBERTY UTILITIES SERVICE CORP.

By: Marco ----on Name: Greg Sorensen

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